



WrLife PARTICIPATIVE INTERNATIONAL MEDICAL INSURANCE

Mutualist, affordable, ethical

Claim settlement (29/11/2023)

Dear WRLIFE Client,

When you contact any hospital please mention: **ASSIST INTERNATIONAL SERVICES**

Emergency Call Center (24 hours in Bangkok **(English and Thai languages)**)

+66(0)953697939 mobile for emergency

Landline: Tel **+66(0)27197831**, Fax **+66(0)27197830** claim@assistinter.com

Emergency Call Center (24 hours) in London **(English language)**

24 hours free hotline in Thailand **+66(0)20260616**

Any **NON-URGENT** hospitalization is subject to prior Consent from the Assistance Company. Client must submit full quotation by email to: operations@assistinter.com and wait for decision.

In case of Inpatient: when you get admitted in hospital: please provide your insurance card and your insurance certificate to the medical staff or call one of our emergency numbers. the Assistance company directly pays the hospital upon receipt and consideration of the final medical report by Assist International Service Co., Ltd medical team .

-In case of outpatient (OPD claim), the insured advances the payment and send to claim@assistinter.com the hospital bill, medical report, bank account number, home, or office address. The claim is reimbursed after 7 working days upon receipt of the following documents.

1/ Detailed medical report with full details of the insured

2/ Itemized bill for treatment and medicines

3/ Lab test result

4/ Hospital detailed bill and proof of payment

5/ Bank account details

Remarks: **uncompleted Claim cannot be processed**

Claims submitted more than 3 months after the incident won't be processed.

-The patient must advance the payment in that case because the hospital does not have enough time to send the medical report and medical history.

-In case WRLIFE is only a **complementary insurance to a governmental social security or medicare**: client must contact his primary insurance, pays Hospital bills then submit all documentations and proof of payment to WRLIFE, at claim@assistinter.com .

www.wrlife.net contact@wrlife.net

24 hours Call Centers Bangkok **+66(0)953697939** +66(0)27197832-4 operations@assistinter.com

London **+66(0)20260616**

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